

Integration Joint Board

Date of Meeting: 27 September 2023

Title of Report: Engagement Framework Refresh

Presented by: Alison McGrory, Associate Director Public Health

The Integration Joint Board

Drafting of updated Framework July - August 2023
Refresh of supporting documentation (Engagement Tracker, Engagement

6.1 Financial Impact

There are no financial impacts inherent in the activity in this paper.

6.2 Staff Governance

Health and social care staff are supported to deliver engagement processes outlined in the Engagement Framework by the Public Health Team. Effective engagement is a core competency of the Public Health workforce as set out in the UK Public Health Skills and Knowledge Framework.

6.3 Clinical Governance

There are no clinical governance issues in this paper.

7. EQUALITY & DIVERSITY IMPLICATIONS

The strategic approach to engagement has been written from the perspective of inclusion, fairness and equity. The Framework recognises the importance of using a range of techniques and approaches in order to ensure everyone has the opportunity to access information and take part in engagement activities. There is specific attention to seldom heard voices ; accessible methods; and ensuring findings from engagement activities are fed back to the people who contributed *you said, we did*

8. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

There are no GDPR issues within this paper.

9. RISK ASSESSMENT

There are no risks from implementing the actions in this paper. Community engagement has been identified as a risk in the HSCP risk register and the strategic approach seeks to mitigate these organisational risks.

10. PUBLIC & USER INVOLVEMENT & ENGAGEMENT

The purpose of this engagement activity is to achieve improved public, service user, carer, staff and partner involvement. The working group has ensured appropriate engagement goes to the heart of this work, for example, partners on the working group and reporting to the LPGs.

11. CONCLUSIONS

The HSCP recognises the importance of effective community engagement and has developed and implemented improved approaches to achieve this objective. This paper outlines how the existing Framework has been updated in line with Scottish Government guidance.

12. DIRECTIONS

Directions required to Council, NHS Board or both.	Directions to:	tick
	No Directions required	x
	Argyll & Bute Council	
	NHS Highland Health Board	
	Argyll & Bute Council and NHS Highland Health Board	

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